



General Membership Conditions:

- 1. Membership must be presented on each visit at Reception.
2. Memberships and membership cards are not transferrable and can only be used by the person named on the membership.
3. There are no refunds, extensions or suspensions on memberships unless for medical reasons.
4. Patrons must bring a SWEAT towel for each visit to the gym, circuit and group fitness classes.
5. Appropriate attire must be worn, including enclosed footwear for the gym, circuit and group fitness classes.
6. An assessment is included in the 12 Month membership fee for the Gym and Combined members.
7. A membership gives access only to those options nominated and paid for at the time of purchase.
8. Photo identification and concession card must be presented when purchasing memberships to receive the concession rate when offered.
9. Minimum entry age to gym and Les Mills group fitness classes is 16 years or at discretion of centre management.
10. Membership Applications for patrons under the age of 18 must be signed by a parent or guardian.
11. I acknowledge that Striker Indoor Sports and Fitness (whether by its proprietor manager, agents, servants, or employees) shall not be liable for any loss, damage or injury suffered or occasioned by me as a consequence of my entry upon the premises and/or my use of any of the facilities, equipment or programs within the premises.
12. Personal trainers are provided by the centre for patrons, Personal Training by external provider is not permitted in Striker Indoor Sports and Fitness unless contracted by the centre.
13. Any alterations to membership categories, classes etc are at the discretion of centre management.
14. The centre retains the authority to make variations to these conditions under exceptional circumstances.
15. In the case of Group Fitness a minimum class size of 3 participants is required for the class to commence.
16. Management reserves the right to cancel or suspend a membership at anytime, with the inclusion of members who become a non-financial member.

Upgrade Conditions:

- 1. Members can upgrade their membership options (Combined Gym / Group Fitness).
2. Members cannot upgrade time periods on any membership.
3. Memberships cannot be downgraded.

Direct Debit Conditions:

- 1. To utilize flexi direct debit memberships, the customer must complete, sign and date a Striker Indoor Sports and Fitness Centre Direct Debit Request Form.
2. Direct debit memberships with no flexi fee are contracted for the minimum term of 25 payments.
3. Flexible Payment Plans are contracted at a minimum term of 1 payment and is an ongoing membership agreement.
4. A pro rata fee will be applicable to bring in line to the next scheduled debit date.
5. The customer must pay one pay period plus pro rata (if applicable) and flexi fee upfront.
6. 12 Month up front and 12 Month Direct Debit memberships are for a minimum of 12 months.
7. All cancellation requests are to be made in writing to the centre and addressed to the Business Operations Manager.
8. Direct Debit Memberships can be upgraded but not downgraded.
9. Fees and charges for Direct Debit Memberships are subject to annual review by Striker Indoor Sports and Fitness.
10. If a direct debit is returned unpaid by the financial institution you will be responsible for the payment of the debt plus any return fees and administrative / dishonor fee incurred by Striker Indoor Sports and Fitness.
11. Direct Debit Membership will be suspended following a dishonored debit.
12. Fortnightly debits cannot be deferred for any reason.
13. Fortnight's written notice to the Business Operations Manager is required for cancellation of Flexible Direct Debit membership.
14. Management reserves the right to alter or update membership terms and conditions.

This agreement is subject to a 48 hour cooling off period.

- 1. To terminate memberships within the cooling-off period, members must submit this request in writing together with the date the request was made.
2. The cooling-off period shall start from the date and time on the receipt of fees paid.
3. All cancelled memberships during the cooling-off period will incur a \$25 Administration Fee.

Cooling-off period: Start date/time ___ / ___ / _____ Finish date/time ___ / ___ / _____

Please sign below to indicate you have read and understood the terms and conditions outlined above:

Member or Parent/Guardian signature: _____ Date: ___ / ___ / _____

I acknowledge that I/my child has no pre-existing medical conditions and I understand that if I/they may have any medical conditions that could be affected by exercising in Striker Indoor Sports and Fitness Centre facilities, then I will seek medical clearance prior to I/them commencing an exercise program.

Member or Parent/Guardian signature: _____ Date: ___ / ___ / _____